

REGISTRATION FOR RETURN DELIVERY

Eugen Fahrion GmbH & Co. KG
Customer Service
Forststraße 54
73667 Kaisersbach (Germany)
retoure@fahrion.de

Date: _____

Customer information:			
Company:		Customer no.:	
Contact person:		Invoice no.:	
Phone:		E-mail:	

End customer information (only for wholesalers):			
Company:			
Street:			
Postcode/City:			
Contact person:			
Phone:		E-mail:	

Reason for return delivery:			
<input type="checkbox"/> Incorrect order	<input type="checkbox"/> Claim	<input type="checkbox"/> Return of trial delivery	<input type="checkbox"/> Maintenance/Repair

Return delivery details:			
<input type="checkbox"/> Product unused	<input type="checkbox"/> Product used		
<input type="checkbox"/> Product defect	<input type="checkbox"/> Packaging defective	<input type="checkbox"/> Over-delivered	<input type="checkbox"/> Other reasons
Enter other reasons:			

Article no.:	Customer article no.:	Article description:	Quantity:

Other remarks:

Return delivery note number (will be filled in by FAHRION):	
Please note: We cannot process deliveries without a return delivery note number.	

Version: 1.1 (03/2023)

INFORMATION SHEET – RETURN DELIVERY

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We can only accept return deliveries after prior notification via the return delivery form.

Please send the completed form to retoure@fahrion.de. After checking, you will immediately receive a return delivery note number from us. This return delivery note number is the identification number for your return. Please quote this number on your return delivery and on all further correspondence.

Please note:

- Return deliveries can only be processed if the corresponding return delivery note number is on the document.
- The return must be delivered to us free of charge with the return delivery note number.
- Credit notes can only be issued for items that are unused, in their original packaging and still in our current sales portfolio.
- For return deliveries, we charge an appropriate handling fee for inspection and restocking of the item/s.
- Unfortunately, we cannot process return deliveries for items that were not purchased directly from us. Please contact your respective wholesaler in such cases.

Kind regards

Your FAHRION team